



SafeControl

Complete management of safe deposit
locker systems

Smart and efficient management of all SafeStore locker systems

SafeControl is a single portal connected to your entire network of Gunnebo and non-Gunnebo safe deposit locker systems. The software runs via a web browser and gives a real-time overview of the status of all safe deposit lockers (SDLs) – no matter where in the world they are located. This enables the remote monitoring and management of robotised systems, such as SafeStore Auto, as well as electronic and mechanical systems, like SafeStore 2000C or SafeStore 3000F.



Benefits and Features

- Full connectivity of all locker systems – robotised, electronic, mechanical and multi-vendor
- Reduction of administration costs and staff time
- Access to real-time statistics from all bank branches
- Standardised forms for simpler administration
- More efficient payment processing
- Centralised archiving, customer database and audit trail
- Constant monitoring for highest possible system availability
- Errors instantly reported – technicians can fix on site or remotely
- Biometrics can be integrated
- Accessible via a web-browser

” SafeControl performs a broad range of functions, from events tracking and service diagnostics to payment processing and contract management.

Simplifying the decision-making process

Reports can be generated at all levels – by branch, by region, nationally or internationally. This provides the right people with the right information and gives head office the insight it needs into its entire SDL portfolio and how performance compares from branch to branch.

SafeControl provides real-time information on many different areas, from status reports and statistics on usage patterns to financial data and ROI calculations. The tool also ensures that standardised data is collected from all SafeStore installations in a way suits internal auditing processes.

Fully integrated

All kinds of SDL system can be connected together using SafeControl – not just the robotised SafeStore Auto, but also more traditional electronic and mechanical SDLs. Such integration cuts down on data administration and reduces labour costs. Significantly, SafeControl will integrate with existing systems to provide an uninterrupted information chain.

Standardised templates

Branch staff have access to centrally-created templates for rental contracts, terms and conditions and other relevant documents, making system administration a lot easier and completely uniform across the bank.

Since all templates are stored centrally, head office has control over the content and ensures that all processes are standardised. This avoids the costly management of several different systems all using different types of forms.

Smoother payment processing

SafeControl allows fee models for locker rental to be set centrally, so that branches or individual employees cannot influence pricing strategy at a local level. This allows head office to react rapidly if pricing needs to be altered. The fee model is entirely customisable and can be made to fit different customer segments, such as business or private clients.

Furthermore, standardised and centralised invoicing through SafeControl reduces administration costs.

Secure rights management

The highest possible security levels are provided by SafeControl to prevent unauthorised access to user details. Time is saved on administration with centralised user management that allows authorised staff to quickly set user and group rights and simply remove users no longer required in the system.

Centralised customer database

SafeControl provides banks with one single, non-redundant database containing all customer data. The tool also keeps a centralised archive, audit trail and backup facility.

Service on demand

SafeControl ensures that SafeStore systems provide the highest possible level of availability due to its predefined, automated troubleshooting workflows. The programme's monitoring functions guarantee business continuity, ensuring an uninterrupted data flow and more efficient back-office processing.

An event monitoring centre detects problems and forwards them instantly to the right troubleshooting team. Depending on the type of problem, either a team is dispatched to resolve the issue on site or the machine is serviced remotely service, eliminating call-out times and minimising disruption.

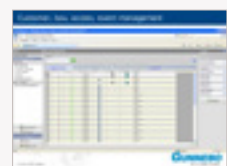
Once the issue has been dealt with, the status of the machine is automatically updated and the monitoring centre sees that the fault has been corrected.

SafeControl in action

Staff manage customers and rental contracts in SafeControl. Boxes can be assigned to multiple users and passed on to heirs.



Boxes are organised by size, status, availability or branch. Staff can block boxes, in case of delayed payment, for example.



For extra security, a camera is fitted to the terminal which captures clients on video. Customised concepts are available.



Activity journals can be printed for multiple or single units. Useful statistics can be generated from the data gathered.



All connected systems can be monitored centrally giving access to information on customers and box management per unit.

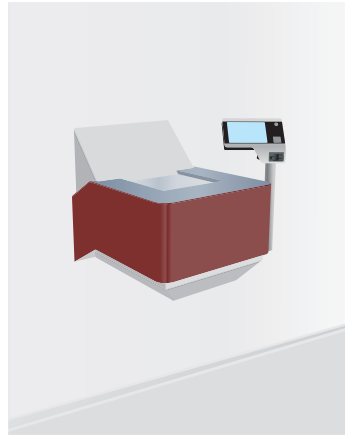


The SafeStore Auto Range



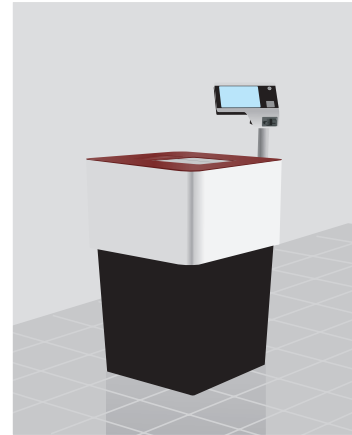
SafeStore Auto Mini

As the most compact model in the range, SafeStore Auto Mini is the perfect solution for smaller bank branches with a restricted self-service area and less staff. The lockers are built into the free-standing unit to create a flexible all-in-one system offering maximum service to your clients. SafeStore Auto Mini is quick to install and easy to relocate.



SafeStore Auto Midi

Designed for medium-sized bank branches, SafeStore Auto Midi offers the maximum number of lockers in a re-locatable and flexible system. The unit can be easily installed into your existing space, requiring the minimum of structural change.



SafeStore Auto Maxi

A completely customisable solution to fit your branch concept. Ideal for large bank branches or headquarters which require a large volume of SDLs for their large customer base. Lockers can be stored above, below or behind the self-service terminal, giving clients around-the-clock access to their valuables.